

## Matters Arising from Meeting: 4<sup>th</sup> September 2013

Minute No.	Action to be taken	By whom	Outcome
<p><b>48 – Community Forum Minutes</b></p>	<p>Area Support Team to clarify what action the 'Out of Hours Noise Nuisance Team' would take if a property had a red flag status</p>	<p>Area Support Team</p>	<p>If a property has a red flag it is because one of the following has happened:</p> <ul style="list-style-type: none"> <li>• Case Officer / Police Officer reported violence and aggression taking place at the property involving the tenant.</li> <li>• Officers have witnessed or been involved in an incident of violence and aggression while visiting the property.</li> <li>• The complainant has informed that the occupant has been violent and aggressive in which case it is a Police issue record the details and advise them to contact the Police direct.</li> </ul> <p>When we get a call on a Red Flagged property Officers will attend where possible and try and witness noise from a safe distance ie, slowly drive by a property if on a street with the vehicle window down.</p> <p>The Red Flag will be removed as and when Case Officers inform us of new tenant in the target property / issues have been resolved.</p>